

# ALERTS

## TRADING STANDARDS

### 22/08/2019

### Fraudulent gutter cleaning business

Royal Greenwich Trading Standards are warning residents that a Rogue guttering business is cold calling in the area. On this occasion the man was wearing a polo shirt with “Crystal Clear” written on it, however there are likely to be other business names being used.

The men knock on the door and claim to have been working on a neighbour’s house, they then give the resident a very cheap price to clean their gutters, or do other work so they can get a ladder onto the roof.

Once the men are on the roof they will often damage the roof or trick the resident into thinking they have other problems, they will tell the resident it’s important that this work is done and sometimes use scare tactics to put pressure on the homeowner. They will give them a price to do this work, and often this price will go up dramatically the longer they are at the address.

Do not use cold callers to do home improvement works on your property, if you feel work needs doing approach a reputable business yourself and we would advise you get at least 3 quotes for comparison.

If you feel you are under pressure at your front door, or a business is doing work you did not ask for please contact Royal Greenwich Trading Standards on the number below.

You can visit the What Trader scheme to find reputable traders using the following link:

<https://www.traderregister.org.uk/greenwich/index.php>

**Remember** to SAY NO to Rogue Traders

- **SAY NO** to uninvited callers
- **SAY NO** to cash payments
- **SAY NO** politely but firmly



**REPORTING** to Trading Standards

Tel. 07714072979 or email [tradingstandards@royalgreenwich.gov.uk](mailto:tradingstandards@royalgreenwich.gov.uk)