



“Our purpose is to work in partnership to keep vulnerable people safe”

Contents

Foreword by the Independent Chair	Page 3	Joint Safeguarding Adults and Safer Greenwich Partnership Conference	Page 16
Introduction to the Royal Greenwich Safeguarding Adults Board	Page 5	Domestic Abuse is never ok	Page 18
Board Structure	Page 6	Safeguarding Adults Reviews	Page 20
Board Members	Page 7	See the adult/See the child protocol	Page 21
Funding and Links to other boards	Page 8	Challenge Event February 2019 and priorities for 2019/20	Page 22
The Safeguarding Adults Story in Greenwich	Page 8	Safeguarding Adults Board website	Page 23
Challenge Event April 2018 and priorities for 2018/19	Page 10	Getting involved	Page 24
Safeguarding Adults Month	Page 11		

Chair’s Foreword

Welcome to the Royal Greenwich Safeguarding Adults Board Annual Report for 2018/19. The report provides evidence to demonstrate the work that has been undertaken across statutory agencies and voluntary organisations in Greenwich during the past year and identifies the priorities for the coming year.

The Safeguarding Adults Board is made up of a number of different statutory agencies including the NHS, Council, Police, Fire and Ambulance Services and voluntary organizations working across the Borough. The Board’s role is to seek assurance that local safeguarding services are working together and are effective; to prevent abuse and neglect before it happens; and also to seek assurance that services are making enquiries and supporting people where abuse and neglect does occur.

This year was the second year of the Board’s three-year strategic plan, and a key priority was to continue to actively work to raise awareness about safeguarding adults. This year the Board identified that it should focus on the area of domestic abuse, and this was the theme of the Joint Conference. The Board has also worked with the Metropolitan Police to produce videos about domestic abuse that have been shown across the borough. There is much more information about what domestic abuse is, what we have done locally to raise awareness and how you can help us to stop it, later in this report.

The joint conference was part of the Board’s ‘Safeguarding Adults Month’, building on and extending on last year’s “safeguarding week”. The month included several public events and training sessions for staff from across statutory agencies and voluntary organisations in the borough.

The Board have also worked closely with the Safeguarding Children’s Board and developed a protocol called See the Child/See the Adult. The protocol sets out good practice for staff to make sure that when working with adults this should not be done in isolation from those of the needs of children and young people. Likewise, staff should consider the needs of adults when working with children and young people.

There are currently six Safeguarding Adults Reviews being undertaken. I expect that the first review will be published on the Safeguarding Adults Board website in April 2019 and that several others will be concluded during the year. Embedding the learning from these reviews will be one of the key priorities for 2019/20.



Once again, I can report that there has been active participation from partner organisations in reviewing and refreshing priorities for 2018/19. The revised Strategic Plan is available on the website.
www.greenwichsafeguardingadults.org.uk

A further key priority for 2019/20 is to improve the Board’s engagement with people who use services, and the wider general public. The Board wants to hear from people in the Borough who would be prepared to share their stories and experiences with the Communication and Engagement sub-group to help the Board further improve safeguarding. There are details about how you can get involved on the last page of this report.

Finally, I would like to thank Alina Deniz, Interim Board Manager, Helen Bonnewell, Board Manager and Peter Davis, the council’s Head of Safeguarding for all their work over the past year in continuing to ensure safeguarding arrangements are improved to support people at risk from abuse and neglect. I’d also like to thank all of the Board Members and those on sub-groups for all their work and continued commitment to joint working.



Mark Godfrey
Independent Chair
Royal Greenwich Safeguarding Adults Board

Introduction to Royal Greenwich Safeguarding Adults Board

The Royal Greenwich Safeguarding Adults Board is a partnership of statutory and non-statutory agencies working across the borough. Its vision is to enhance the quality of life, health, wellbeing and safety of adults at risk of abuse and neglect. It aims to enable people who need help and support to retain independence, wellbeing and choice; and to access their right to live a life that is free from abuse and neglect. Its role is to make sure local safeguarding arrangements are effective. The Board meets four times per year.

The Safeguarding Adults Board has three Statutory responsibilities under the Care Act 2014

Publish a Strategic Plan for each financial year that sets out how it will meet its main objectives and what the members will do to achieve these objectives

Publish an Annual Report detailing what the Board has done during the year to achieve its main objectives and implement its Strategic Plan

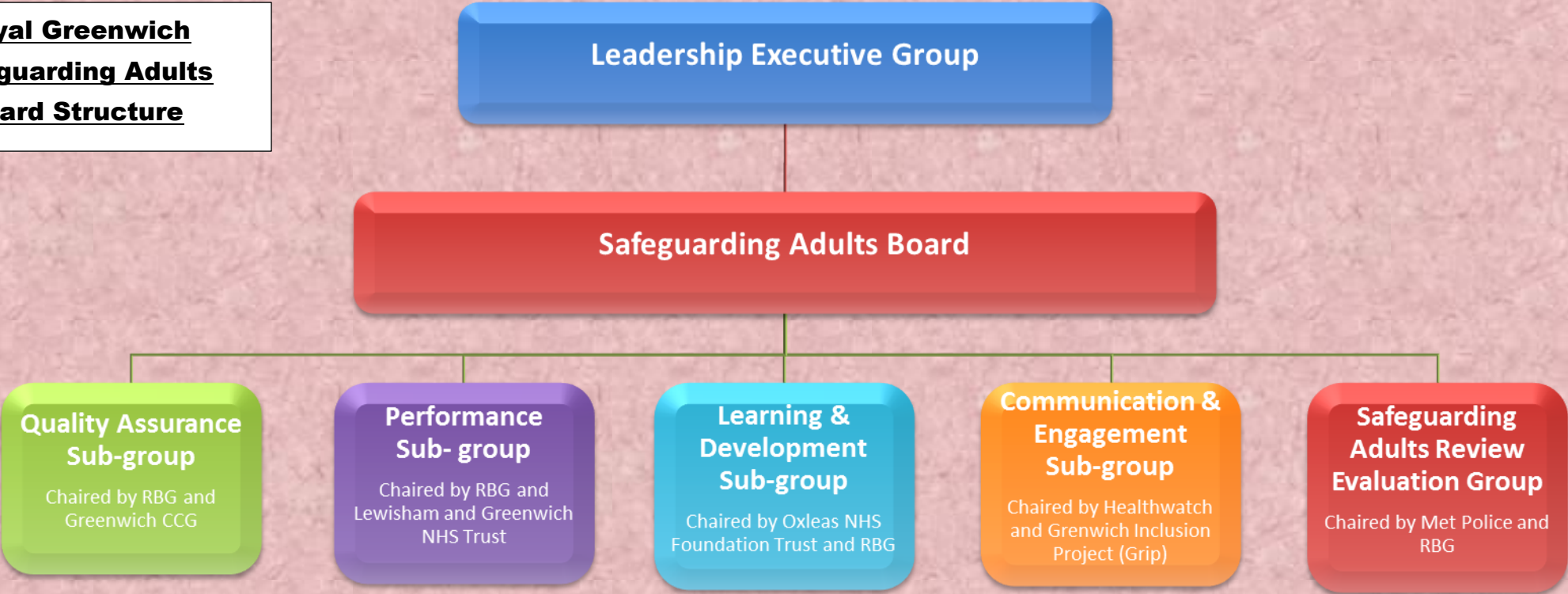
Conduct any Safeguarding Adults Reviews in accordance with Schedule 44 of the Care Act 2014 and advise the local authority and partners on lessons to be learned

Delivering the strategic plan objectives

The work contained within the Strategic Plan is undertaken by sub-groups with oversight from the Safeguarding Adults Board. This year and in line with the strategic plan, there were five sub-groups; Quality Assurance sub-group, Performance sub-group, Learning and Development sub-group, Safeguarding Adults Review Evaluation Group and Communication and Engagement sub-group.

During the past year the Communication and Engagement sub-group met just once. This sub-group is being re-structured to include members from the third sector to improve engagement with people who use services.

**Royal Greenwich
Safeguarding Adults
Board Structure**



In 2018/19, the Safeguarding Adults Board was chaired by Mark Godfrey, who is independent of the Council and all of the statutory and voluntary organisations in the Royal Borough of Greenwich. Mark has held this position since August 2015. The Chair reports directly to the local authority Chief Executive and meets regularly with the Director of Health and Adult Services, and other key partners.

The Board Manager post sits within the Safeguarding Adults Team for the Royal Borough of Greenwich Council and supports the Safeguarding Adults Board to meet the requirements of the Care Act 2014 and deliver better outcomes for vulnerable residents.

Board Members



Funding

The Funding for the Royal Greenwich Safeguarding Adults Board is provided by the partner organisations.

The budget funds the cost of the Independent Chair and the Board Manager, Board Administrator, Safeguarding Adults Reviews, along with the work of the Board in delivering the Strategic Plan. The total budget for 2018/19 is £155,000, and the funding arrangements are detailed below:

Royal Borough of Greenwich	• £60,000
Greenwich Clinical Commissioning Group	• £60,000
Lewisham and Greenwich NHS Trust	• £15,000
Oxleas NHS Foundation Trust	• £15,000
Metropolitan Police	• £5,000
London Fire Brigade	• £500

Links to other boards



The Royal Borough of Greenwich has a protocol for safeguarding partnerships which outlines the co-operative relationship between the Safeguarding Children’s Board, Safeguarding Adults Board, Health and Wellbeing Board and the Safer Greenwich Partnership, to safeguard and promote the welfare of children and adults in the Royal Borough of Greenwich. The Chairs of each Board meet twice a year.

In the past year the Safeguarding Adults Board undertook a number of projects in partnership with the Safeguarding Children’s Board and Safer Greenwich Partnership. A joint Board meeting was held in January 2019 to present updates and address some of the key issues.

The aim for next year is to arrange another joint Board Conference and further project/event collaborations. The Safeguarding Adults Board aims to establish further collaborations with other London boroughs.

The Safeguarding Adults Story in Greenwich



There 1,024 Referrals regarding safeguarding concerns in Greenwich



275 cases were further investigated



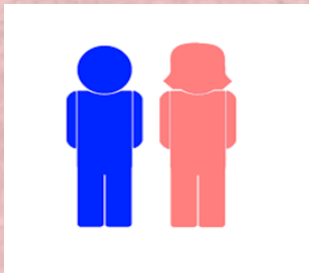
45% enquiries were about neglect



16% of enquiries were about financial abuse



13% of enquiries were about physical abuse



58% of enquiries concerned women



47% of abuse took place in the person's own home, followed by 22% in care homes



82% of people were supported by an advocate



73% of enquiries were substantiated or partially substantiated

Challenge Event and Priorities for 2018-19

The Joint Strategic Plan 2017-20 sets out the outcomes that the Safeguarding Adults Board want to achieve and its priorities and actions for the three-year period. The six key principles of safeguarding defined in the Care Act 2014 formed the framework around how the priorities for safeguarding adults in Greenwich were to be identified. A Challenge event was held in April 2018, and Board members were invited to submit a self-assessment and to work together to identify areas for improvement, and actions and priorities for the coming year. Below is a short summary of work carried out this year to meet the priorities.

EMPOWERMENT

(People are supported and encouraged to make their own decisions)

Raising awareness events during Safeguarding Adults month

Continuous engagement with the community and dedicated initiatives to support vulnerable adults

PREVENTION

(It is better to take action before harm occurs)

Awareness events for professionals during Safeguarding Adults month and continuous training

PROPORTIONALITY

(The least intrusive response is appropriate to the risk presented)

Funding approved for two cases to trial Family Group Conferencing

PROTECTION

(Support and representation for those in great need)

Domestic abuse videos produced together with the Metropolitan Police and screened in General Gordon Square and GP surgeries

PARTNERSHIP

(Services working with their local communities to help in preventing, detecting and reporting neglect and abuse)

See the adult/See the child protocol developed
Joint Safeguarding Children's and Safeguarding Adults Board meeting held

Joint conference together with the Safer Greenwich Partnership on Domestic Abuse

ACCOUNTABILITY

(Accountability and transparency in delivering safeguarding)

Learning lessons from Safeguarding Adults Reviews
Challenge event

Safeguarding Adults Month

After the success of last year’s Safeguarding Adults Week, the Board decided to host an entire month of events for the public and professionals. Multiple learning and networking opportunities were organised for staff from all agencies, service users and members of the public. Safeguarding Adults Month this year consisted of twenty-two events held between 5 November and 30 November 2018. A number of smaller workshops were arranged in partnership with Board members, the council and voluntary organisations. These included the following:

<u>Workshops</u>	<u>Collaboration with:</u>	<u>Workshops</u>	<u>Collaboration with:</u>
Introduction to supporting the safety of people with Learning Disabilities	Community Learning Disability Team, Advocacy in Greenwich Research Net	Domestic Abuse workshop	Her Centre
Role of the Approved Mental Health Professional (AMHP)	Approved Mental Health Professional Service	Introduction to Adult Safeguarding	Safeguarding Adults Team
Hate Crime – people with a learning disability and people with mental health issues	Hate Crime Co-ordinator, Greenwich Inclusion Project	Care providers Fire Safety Awareness	London Fire Brigade
Doorstop crimes and scams	Trading Standards	The Prevent Strategy	Safer Greenwich Partnership, Prevent
Substance misuse training	Change, Grow, Live	Modern Slavery	Community safety, Adult Safeguarding and NHS Greenwich Clinical Commissioning Group

Events were advertised via flyers, the Royal Borough of Greenwich web-page, internal intranet, Safeguarding Adults Board website and e-mailed via distribution lists. Training sessions were open to staff from all agencies including professional and non-professional carers (care home and care agency staff, or family members as carers).

These events were well attended with over 122 staff attending at least one of the workshops. A survey was undertaken to find out what people attending thought of the workshops and suggestions for future workshops:



There was a lower uptake of delegates from partner agencies, with 20% of all delegates from partner agencies, care homes or voluntary sector organisations. The Board would like to increase this next year to ensure that all events have delegates attending across organisations.

There were several key events that took place during Safeguarding Adults Month as follows:

Staying Safe for People with Learning Disabilities



On 6 November at Charlton House, “Staying Safe for People with Learning Disabilities” took place. The event was organised in collaboration with Advocacy in Greenwich, Research Net and Royal Borough of Greenwich Community Learning Disabilities Team and marked the official launch in the borough of the Project Safe Place, a national initiative.

Research Net presented the easy read booklet for people with learning disabilities about how to keep safe in the borough.

Over 50 service users and numerous professionals and care staff attended. The Mayor opened the event, followed by presentations from Safe Places and Research Net. The event also included four interactive workshops from Trading Standards, London Fire Brigade and the Metropolitan Police, the Safeguarding Adults Team and Research Net, with content focused on how to keep safe in the community and at home.

The event gave service users the opportunity to ask for additional information from professionals. The initiative was well received and the general feedback was that more similar events should take place in the future. All participants found the information useful, and received packs containing leaflets from each attending agency. Service users stressed the need of having more easy read documents and leaflets available. For more information about this event, go to: <http://aldatoxleas.blogspot.com/2018/11/>

Public events at Greenwich Libraries



As part of our initiative to raise awareness around safeguarding issues, the Board hosted three public events in the Woolwich Library (7 November), Eltham Library (14 November) and Greenwich Library (21 November). The Board received lots of support from partners including, London Fire Brigade, Oxleas, Trading Standards, Charlton Athletic Community Trust, GDVA, Healthwatch and the Carers Centre who all attended to talk to and provide information to the public.

Members of the public were able to visit various stalls and talk to staff. As part of the Dementia Awareness Campaign, some got the chance to experience first-hand how it feels to live with Dementia by wearing glasses designed to give the wearer a view into how a person with dementia might see the world. Participants agreed that it was scary, disorientating and challenging, and helped to raise their awareness of the difficulties people with dementia face every day. These events gave the Board an opportunity to reach out to residents in the borough and start conversations about safeguarding adults.

During the three events some people experiencing domestic abuse were able to access help and support immediately.

Safeguarding and Falls Prevention in Care Homes



This event took place on 20 November 2018 and was led jointly by the Safeguarding Adults Team and NHS Greenwich Clinical Commissioning Group. Care home managers and staff from all care homes in Greenwich were invited, and the event was well attended.

The aim was to discuss challenges in keeping residents safe at care homes, falls prevention and current protocols. On this occasion the Green Finches’ protocol was re-launched and discussed. The event also covered safeguarding policies and procedures and there were discussions around the importance of information sharing.



“Who do I open the door to?”

On 22 November 2018 a “Door step crime and scams” awareness campaign took place at sheltered schemes in the borough. One of the reasons the Board decided to take this initiative was because an increase in concerns regarding financial abuse and thefts from people living alone or in sheltered schemes. The campaign was called “Who do I open the door to?” and was delivered in partnership with Tina Gibbons (Lead Officer – Trading Standards).

“Safeguarding month gives the opportunity for collaborative *working amongst partner agencies to share knowledge and best practice in relation to doorstep crime and scams to protect vulnerable residents in the borough.*”
Tina Gibbons, Lead Officer, Trading Standards

The events took place at 3 sheltered schemes, delivering one-hour informal discussion and video about door step crimes and scams and how to prevent them, and the role of safeguarding in the borough and how to report concerns. An average of 10-15 residents attended at each scheme. Some residents were familiar with some of the most popular scams, and were very receptive and engaged in discussions about how to keep safe, and how to report concerns. The feedback was positive, and similar events are to be organised in the future.

Following attendance at events during the Safeguarding Adults Month, here are a few impressions and thoughts from participants:

“The learning and knowledge I have gained will help me better to enlighten and assist others to reduce harm.”

“I learnt a lot and felt that the workshops stimulated engagement and discussion”

“Really good, clear and helpful, informative and interesting”

“We all said that we would like to do an event like this again in the future so more people with Learning Disabilities can feel safe and work together better with people like the Police. Everyone at Research Net had a great day and we were so glad to be able to share our leaflet”

Safeguarding Adults Conference

One of the Board’s key priorities is to raise awareness about safeguarding within the local community. Domestic abuse is one of the areas of much concern. The Royal Borough of Greenwich has the third highest rate of domestic abuse in London.

The conference was held on 28 November 2018, in partnership with the Safer Greenwich Partnership. Over 100 professionals attended from across partner organisations. The day consisted of three presentations by Dr Roxanne Agnew-Davis on the psychological impact of domestic abuse on women, Shonagh Dillon on the behavioural analysis of domestic abuse, stalking, sexual violence, serious violence and murder and Nick Gazzard from the Hollie Gazzard Trust. There were also three workshops; Peter Kelley, from Galop, an LGBT anti-violence charity, Jennifer Cirone, who talked about domestic abuse in Greenwich), and Lucy Giles, who discussed familial abuse.



Feedback from those attending the Joint Conference was hugely positive with delegates commenting on the high quality of the speakers and the focus on coercive control. All respondents rated the conference as good, very good and excellent.

The most impactful moment being from Nick Gazzard who spoke openly about the murder of his daughter Hollie. Nick has also created a free App to assist vulnerable adults at home and in the community when alone. Both the council and the Metropolitan Police showed great interest in promoting this initiative with their organisations.

Feedback from delegates at the conference regarding the workshops and speakers:

Dr Roxanne Agnew-Davis

Identifying and safeguarding victims of domestic violence

“Excellent delivery of her presentation. She is very passionate and knowledgeable about the subject area and that commanded attention”

Shonagh Dillon

Behavioural analysis of domestic abuse, stalking, sexual violence, serious violence and murder

“Really insightful and lots to learn, even for an audience that was largely already knowledgeable. appreciated especially the emphasis and clarity around coercive control”

Nick Gazzard

Victims Voice

“What can I say about Nick Gazzard? If there is a descriptive word that surpass/supersede excellent then I would attribute that to him. He was very dignified and poised in his presentation and his willingness to ensure that another family don't have to go through what his family have been through was phenomenal.”

Safe Lives- Familial abuse
Lucy Giles

*“Really good, clear and helpful,
informative and interesting”*

GALOP
Peter Kelley
LGBT and anti-violence

*“Peter was able to give good
examples - He was very interesting
and motivated in the subject matter.”*

Solace - Local Services

*“Two very passionate and
knowledgeable speakers, they have a
great understanding of their subject
matter and I believe they gave me
and many others information that will
assist us regarding those who are
trafficked.”*



Domestic Abuse is never OK



In England and Wales, one in four women and one in six men experience domestic abuse in their life time. Two women are killed by their partner/ex-partner every week (almost exclusively by men). Around thirty men are killed by both women and other men every year. The Police receive 100 calls relating to domestic abuse every hour.

In the Royal Borough of Greenwich, over 23,000 women have experienced domestic abuse since the age of 16.

Anyone can be affected by domestic abuse regardless of gender, age, ethnicity or sexuality. The most common type of domestic abuse occurs in relationships, although it also can happen between family members. There are different kinds of abuse but it’s always about one person having power and control over another person.

In January 2019 the government published its draft Domestic Violence Bill. It defines domestic abuse as:

“Any incident or pattern of incidents of **controlling, coercive or threatening behaviour, violence or abuse** between those aged 16 or over who are, or have been intimate partners or family members regardless of gender or sexual orientation. The abuse can encompass, but is not limited to: psychological, physical, sexual, economic and emotional forms of abuse.

Controlling behaviour is a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour

Coercive behaviour is an act or pattern of acts of assault, threats, humiliation, and intimidation or other abuse that is used to harm, punish or frighten a person”.

Emotional abuse can include

- Threatening to hurt or to kill, kill themselves or the children
- Destroying things that belong to the person
- Standing over the person and invading their space
- Reading the other person’s texts or emails
- Harassment and/or following the person (this can be called stalking)

Physical abuse can include

- Slapping, hitting or punching
- Pushing or shoving
- Biting or kicking
- Choking or holding the person down
- Throwing things

Sexual abuse can include

- Touching the person in a way they do not want to be touched
- Making unwanted sexual demands
- Hurting the person during sex
- Pressuring the person to have sex or unsafe sex

If a person has sex with another person when they don’t want to do this – this is rape

What you can do

If you know someone who may be affected by domestic abuse, or if domestic abuse is happening to you and want help to take control of your own life, the following organisations provide support.

SOLACE provide an advice line and counselling service for people in London who are affected by domestic abuse. Telephone 0808 802 5565

There are also national helplines for people who are affected by domestic abuse as follows:

National Domestic Violence and abuse helpline - Telephone 0808 2000247

Men's advice line – Telephone 0808 801 0327

National LGBT helpline – Telephone 0300 330 0630

If you need urgent help and/or you are concerned for your own or someone else's safety, please telephone the Police on 999.



Domestic Abuse Videos

The Safeguarding Adults Board recognises the need to raise awareness around domestic abuse particularly for those people who may not easily engage.

The Board has worked with the Metropolitan Police, Children's Services, and the Safer Greenwich Partnership to produce two videos that have been screened in General Practitioner surgeries and in the Accident and Emergency Department at Queen Elizabeth Hospital. The videos have also been shown on the Big Screen in General Gordon Square, Woolwich from 15 January to 15 February 2019, and there are plans of further showings. It is also hoped that these videos will be shown across London. You can watch these videos on the Safeguarding Adults Board's website: www.greenwichsafeguardingadults.org.uk

Safeguarding Adults Reviews

One of the three statutory duties introduced by the Care Act 2014 is for Safeguarding Adults Boards to undertake Safeguarding Adults Reviews. The purpose of a Safeguarding Adults Review is to ascertain the circumstances that might have led to the person’s death or serious harm, and to identify and lessons that can be learned to prevent similar events from happening in the future.



Referrals for SARs are received by the Safeguarding Evaluation Group. The group make a recommendation to the Independent Chair as to whether they consider the circumstances meet the criteria for a SAR to be undertaken. The Independent Chair will then make the decision. In 2018/19, it was decided that three further SARs should be undertaken.

In total, there are currently six SARs in progress in the borough. It is expected that one will be published on the Safeguarding Adults Board website in April 2019, and several other reviews will be completed in 2019/20. Post publication learning events are to be arranged.

Panel meetings to discuss progress on SARs are taking place regularly. The reviews for two of the six SARs have recently started and the sixth has only recently been agreed.

“Safeguarding Adults Boards must arrange a Safeguarding Adults Review when an adult in its area dies as a result of abuse or neglect, whether known or suspected, and there is concern that partner agencies could have worked more effectively to protect the adult....Safeguarding Adults Boards must also arrange a Safeguarding Adults Review if an adult in its area has not died, but the SAB knows or suspects that the adult has experienced serious abuse or neglect”- *Care and Support Statutory Guidance (updated Oct 2016)*

See the Adult/See the Child Protocol

See the Child



- Analysis of findings from Serious Case Reviews indicates a cumulative risk of harm to a child when different parental and environmental risk factors are present: domestic abuse, parental mental health, alcohol and/or substance misuse, as well as adverse experiences in the parents' own childhoods, a history of violent crime, a pattern of multiple consecutive partners, and social isolation.
- Practitioners should consider these factors, risk assess and support all family members

See the Adult



- Adults at risk may also be susceptible to abuse from other adults and from children.
- It is important to remember that a young person who is considered vulnerable will, therefore, become an adult at risk on their 18th birthday.
- Close joint working between professionals involved with the whole family can impact positively on child and adult protection planning and is vital for a full understanding and assessment of risk

The Board arranged Joint presentations to all children's and adults health and social care staff between October 2018 and March 2019, to promote the Protocol

The purpose of the Protocol



- Joint initiative with the Safeguarding Children's Board
- To recognise the needs of the family as a whole and work holistically
- All agencies have a duty to safeguard adults and children at risk of abuse, to recognise the signs of abuse and to take action where abuse is reported.
- To ensure effective and timely referrals between all adult and children's services, including the transition between children's and adults services and to promote good practice in multi-agency working.
- To provide a working framework when complex cross-agency cases are identified

Challenge Event and priorities for 2019/20

The Annual Challenge Event was held on 14 February 2019. Prior to the event partners were asked to complete the self-assessment Safeguarding Audit Tool, in which they were asked to evidence compliance with safeguarding policies and procedures. Partner agencies worked in groups of three and scrutinised the other agencies self-assessment. At the end of the session, the following priorities for 2019/20 were identified:

EMPOWERMENT

Improving community and service user engagement

PREVENTION

Embedding the Learning from Safeguarding Adults Reviews across partner agencies

PROPORTIONALITY

Commissioning specialist training for Family Group Conferencing and Restorative Practice

PROTECTION

Developing pathways for complex cases

Screening Domestic Abuse videos across the borough

Examining service provision for domestic abuse perpetrators

PARTNERSHIP

Delivering a Joint Conference on Transitions

Delivering the Safeguarding Adults Month

ACCOUNTABILITY

Undertaking multi-agency case reviews

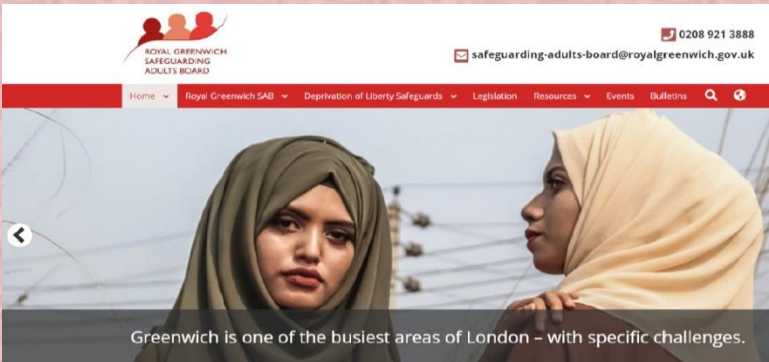
Auditing services and ensuring consistency

Safeguarding Adults Board Website

As part of joint work with the Safeguarding Children’s Board, the Board commissioned the restructuring of the current website.

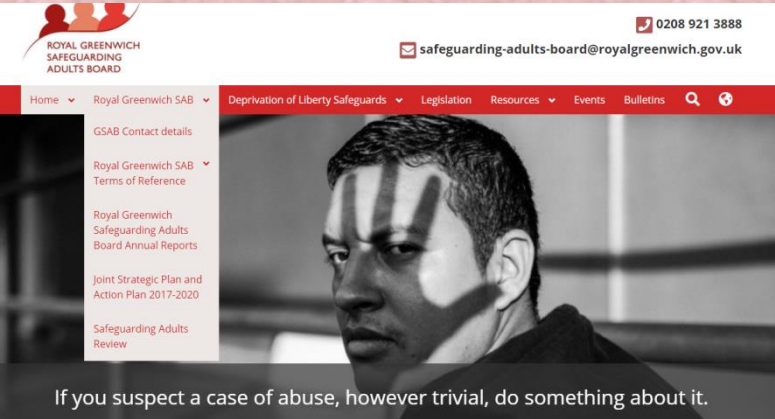
One of the priorities identified by the board is better community and service user engagement, and the website aims to be a reliable source of information for members of the public, as well as advising and facilitating access to services.

As well as members of the public, professionals can use the website as an informational resource.



Along with updated legislation, annual reports, the strategic plan and bulletins, information regarding complex safeguarding themes can be found (e.g. Forced Marriage, Domestic Abuse, Modern Slavery/Human Trafficking, Female Genital Mutilation) as well as a variety of links to specialist websites.

The website is user friendly and the top menu bar drops down for effortless navigation:



A section for events was introduced, where partners are invited to inform members of the public about events in the borough.

Safeguarding Adults Reviews will be published on the website, for members of community and professionals to access.

The website can be easily accessed following the link: <https://www.greenwichsafeguardingadults.org.uk/>

Getting involved

The Royal Borough of Greenwich is one of the busiest boroughs in London. It hosts many cultures and ethnicities and our aim is to support people to be safe. We need help from the community to reach the most vulnerable residents. If you live in the Royal Borough of Greenwich and would like to make a difference by getting involved in our work, the Safeguarding Adults Board has a number of ways in which you can get involved:

Our Communication and Engagement Group would like to hear your story and your views on safeguarding services to help us improve and support vulnerable people to be safe.

If you would like to get involved, please contact us.

Attend public events organised by the Board or by our partners and keep yourself informed. Alternately, inform us about events taking place in your community or organisation and we may be able to put them on our website.

Contact details:

Safeguarding Adults Board:
safeguarding-adults-board@royalgreenwich.gov.uk
Tel: 0208 921 2378

Or write to us at:
Royal Greenwich Safeguarding Adults Board,
The Woolwich Centre, 2nd Floor, 35 Wellington Street London SE18 6HQ

Visit our website: www.greenwichsafeguardingadults.org.uk
There is lots of information about safeguarding and safeguarding related topics.

You might not need our contact details, or our leaflets; but share them with someone who may need help and support, and keep in mind that abuse is not always obvious.

If you are worried that an adult at risk in the Royal Borough of Greenwich may be being abused, or could be harmed or exploited, please contact us.

Royal Borough of Greenwich:

Health and Adult Services,
Phone: 020 8921 2304 (9am to 5pm) or 020 8854 8888 (out of hours).
Email: aops.contact.officers@royalgreenwich.gov.uk

If you feel immediate help is needed from one of the emergency services, call 999.
The phone number for non-urgent calls to the police is 101.