

ALERT

TRADING STANDARDS

Date: 25/09/2019



Thomas Cook Scam

Royal Greenwich Trading Standards have been made aware of a Thomas Cook related scam:

Following on from the collapse of Thomas Cook an unscrupulous scam is happening.

People claiming to be from the Thomas Cook refunds department are calling people and asking for their bank details in order to proceed with a refund.

THIS IS A SCAM

Thomas Cook are not calling customers.

THOMAS COOK HAVE NO STAFF IN JOBS AND NO SUCH DEPARTMENT..!

Please make any claim via thomascook.caa.co.uk

Please do not get caught out..!

If you have been a victim of this scam, please call Action Fraud on the number below.

BLOCKING NUISANCE CALLS

The Telephone Preference Service (TPS) is a **FREE** service. It is the official central opt out register on which you can record your preference not to receive unsolicited sales or marketing calls.

For more information, contact the TPS on 0845 070 0707 or at www.tpsonline.org.uk

WHERE TO REPORT

Protect others by reporting incidents like this to us on 0208 921 8223 or email tradingstandards@royalgreenwich.gov.uk

Action Fraud- <https://www.actionfraud.police.uk/> or 0300 123 2040

Or call Citizens Advice consumer service on 03454 04 05 06
(Monday – Friday 9am – 5pm)