

ALERTS

TRADING STANDARDS

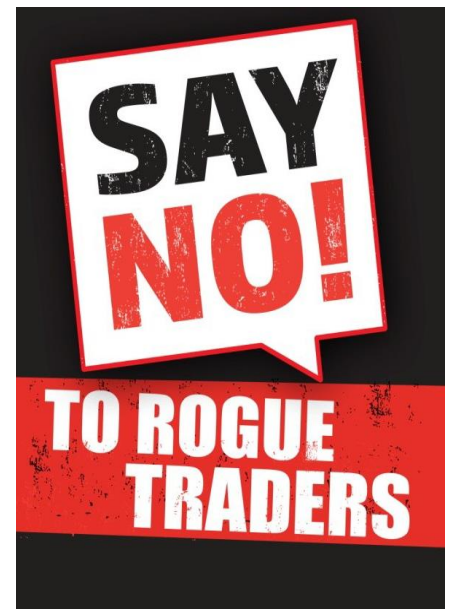
Date: 30/10/19

Please be aware that if you receive a telephone call from the mobile number **07405 489347** and they purport to be a Police Officer or Trading Standards Officer calling regarding recent works carried out at your property this is a scam.

This office has received several calls about this scam, the call has come after consumers have had works carried out on their property and been a victim of doorstep crime.

The Police and Trading Standards always advise businesses or residents to check IDs of callers. If they do not have ID or you are suspicious of an ID they show you, ask them to wait whilst you verify their credentials.

You can then check if they are a genuine Royal Greenwich member of staff by telephoning the Royal Greenwich Council main switchboard number on 020 8854 8888 and ask to be put through to the department they are claiming they are from. For the Police, call 101 the non-emergency number to check the identity of a police officer.



BLOCKING NUISANCE CALLS

The Telephone Preference Service (TPS) is a FREE service. It is the official central opt out register on which you can record your preference not to receive unsolicited sales or marketing calls.

For more information, contact the TPS on 0845 070 0707 or at www.tpsonline.org.uk

WHERE TO REPORT

If the matter is urgent or the traders are still there, report this to Royal Greenwich Trading Standards as soon as it happens on **0208 921 8223**.

Otherwise, call the Citizens Advice consumer service on **03454 04 05 06** (Monday – Friday 9am – 5pm) or report it to them by email at

http://www.citizensadvice.org.uk/index/getadvice/consumer_service.htm