



Strategic Plan 2024-27

Development Event 2024

The **Joint Strategic Plan 2024- 2027** sets out the priorities and actions that the Safeguarding Adults Board want to achieve over the next three years. Partners will use these priorities to set targets for their own organisations. This document describes how organisations and their representatives on the Royal Greenwich Safeguarding Adults Board will work together in partnership to safeguard the residents of Royal Greenwich throughout 2024-27. It is based on the statutory functions of Safeguarding Adults Boards as set out in the Care Act 2014, Care and Support Statutory Guidance.

A development event was held on 22nd February 2024 to identify the actions for the next three years. Each partner was asked to present on four questions,

1. **Key issues/ abuse types**- *what has been the main safeguarding abuse type/ area that your organisation has dealt with this year, is this consistent with previous years or an increase? Why might this be?*
2. **What is working well?** - *give examples of initiatives/ work that have been implemented or continues to work well, what evidence do you have this works well (include views of people with lived experience)*
3. **What needs attention?** - *what challenges or barriers has your organisation faced this year, what learning/ plans are in place to address this?*
4. **Areas for Board consideration to be included in the strategic plan** – *What areas would you highlight as key areas of concern for the board to address in the new strategic plan, what emerging trends/ themes are you aware of, what do you see as the main risks?*

There was also an opportunity for wider discussion by partners who did not present. The strategic plan takes into account the responses by partners to Q 1, 3 and 4, the responses to question 2 will feed into the annual report for 2023-24.

The priorities of the Safeguarding Adults Board and the objectives of this strategic plan are underpinned by the aims of adult safeguarding and the 6 key principals of safeguarding as detailed In The Care Act 2014, which are as follows:

- stop abuse or neglect wherever possible.
- prevent harm and reduce the risk of abuse or neglect to adults with care and support needs.
- safeguard adults in a way that supports them in making choices and having control about how they want to live.
- promote an approach that concentrates on improving life for the adults concerned.
- raise public awareness so that communities as a whole, alongside professionals, play their part in preventing, identifying and responding to abuse and neglect.
- provide information and support in accessible ways to help people understand the different types of abuse, how to stay safe and what to do to raise a concern about the safety or well-being of an adult; and
- then address what has caused the abuse or neglect.

Empowerment – people being supported and encouraged to make their own decisions and informed consent.

Prevention – it is better to take action before harm occurs.

Proportionality – the least intrusive response appropriate to the risk presented.

Protection – support and representation for those in greatest need.

Partnership – local solutions through services working with their communities. Communities have a part to play in preventing, detecting, and reporting neglect and abuse.

Accountability – accountability and transparency in delivering safeguarding.

How will the effectiveness of this strategic plan be measured?

Annual Report - The board has a statutory duty to produce an annual report at the end of each year which details the work of the board and its effectiveness.

Self-audit - Each year we ask partners to complete a self-audit tool or proforma questions to detail the effectiveness of the board and where there might be areas of challenge.

Development Event - The board also holds a challenge event each year which is another way the board can measure its effectiveness and make improvements for the following year.

The plan will be monitored by the Safeguarding Adults Board Manager and updates will be presented by the chair of the Sub-groups at each board meeting. The board manager will provide updates to the business plan via a RAG rating system and insert an update commentary column annually. The specific actions of the plan may be amended as necessary by the chairs of the relevant sub-group and with agreement of the Safeguarding Adults Board. The plan will be reviewed annually.

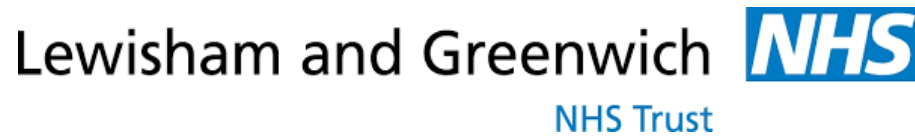
The sub-group chairs will take responsibility to ensure the work of the sub-group is built upon this strategic plan and ensure the terms of reference are updated in line with this plan. In order for this plan to be successful the Safeguarding Adults Board requires commitment and agreement from all partners.

This plan has been developed in line with the Our Greenwich corporate plan which is a plan for the next four years that focuses on the change we collectively want to see in our borough. It has been developed with our residents, partners, and staff so it is truly a plan that belongs to us all. Our Greenwich focuses on 5 key area people, place, economy, communities, and organisation.

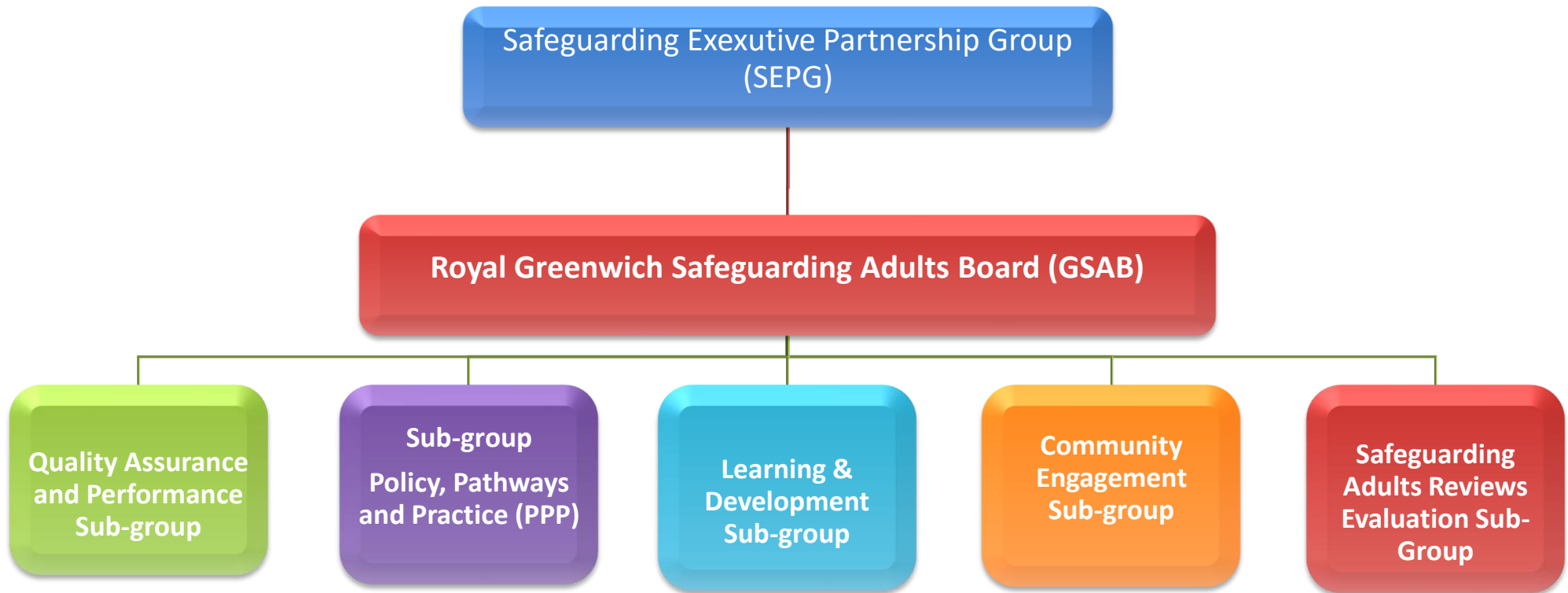
This strategic plan was agreed by the Safeguarding Adults Board on 14th March 2024 along with the revised Safeguarding Adults Board Terms of reference 2024

Partnership

The Safeguarding Adults Board is made up of the following partners who have all signed up to this strategic plan.



Safeguarding Adults Board Arrangements in Greenwich



Safeguarding Adults Board theme for the next three years

Self-Neglect



- Self-neglect is an extreme lack of self-care, it is sometimes associated with hoarding and may be a result of other issues such as addictions.
- . Lack of self-care to an extent that it threatens personal health and safety
- Neglecting to care for one's personal hygiene, health or surroundings
- Inability to avoid harm as a result of self-neglect
- Failure to seek help or access services to meet health and social care needs
- Inability or unwillingness to manage one's personal affairs

Domestic Abuse



- Domestic abuse as an incident or pattern of incidents of controlling, coercive, threatening, degrading and violent behaviour, including sexual violence, in the majority of cases by a partner or ex-partner, but also by a family member or carer.
- Coercive control (a pattern of intimidation, degradation, isolation and control with the use or threat of physical or sexual violence)
- Psychological and/or emotional abuse .
- Physical or sexual abuse.
- Financial or economic abuse.
- Harassment and stalking or online or digital abuse.

Mental Health



- Mental health is an important consideration in safeguarding. One in 4 people in the UK will experience a mental health problem each year, and just as our bodies can become unwell so can our minds.
- All areas of safeguarding will have an impact on adult mental health, however most mental health needs can be met by primary care

Financial Abuse



- The Care Act 2014 identifies financial and material abuse as a form of abuse. Financial abuse includes having money or other property stolen, being defrauded, being put under pressure in relation to money or other property, and having money or other property misused. The Care Act Guidance Updated October 2018 defines financial or material abuse as including theft, fraud, internet scamming, coercion in relation to an adult's financial affairs or arrangements, including in connection with wills, property, inheritance or financial transactions, and the misuse or misappropriation of property, possessions or benefits.

Safeguarding Adults Board Assurances from partners

In addition to the above priorities the Safeguarding Adults Board will also seek assurance from partners in relation to the following:

- **Suicide prevention strategy** – *Public Health, RBG*
- **Drugs partnership**- *Public health, RBG*
- **Housing and benefits**- *Benefits and advice services, RBG*
- **Lone working arrangements and staff support**- *Policy, Pathway and practice sub-group*
- **Connect (level and multiples)** – *Met Police, Royal Borough of Greenwich*
- **Pressure ulcer care**- *Lewisham and Greenwich NHS Trust, Oxleas NHS Foundation Trust, Royal Borough of Greenwich*
- **Integrated Care systems and adult safeguarding**- *SEL Integrated Care System*
- **Multi-agency audits to support thematic work across the partnership** – *All members of the partnership.*
- **Pipot policy implementation**- *Safeguarding Adults, RBG*

Safeguarding Adults Board Business Plan 2024-2027



This business plan details the priorities/ actions and assurances the Safeguarding Adults Board aims to achieve in 2024-27.

Safeguarding Principal	Priority	Action	SAB Sub-group	When?
Empowerment	Expanding user engagement across the borough to ensure the voice of lived experience are heard	Create a communication strategy and action plan to engage with members of the community and raise awareness of safeguarding adults, in particular targeting communities with low rates of referrals.	Community Engagement Subgroup	
Empowerment/ Prevention and Partnership	Engage with the public through community events.	Raising awareness with the general population of Greenwich through community events, liaising with comms teams and ensuring safeguarding is represented at any community public facing events.	Community Engagement Subgroup	
Prevention	Undertaking Safeguarding Adults Reviews as agreed by the board and consider using or adapting the Rapid reviews methodology.	SEG to consider referrals from partners in relation to deaths or serious injuries in the borough due to neglect where partner agencies could have worked better together. Look at adapting the SCIE rapid review methodology when undertaking SAR to ensure learning is gained quickly	Safeguarding Adults Review Evaluation Group (SEG)	
Prevention/ Accountability	To raise awareness of referrals for people who come to serious harm not just death	To ensure there is understanding amongst partners that referrals can be made not just when there has been a death but when serious injury has occurred and use SAB reps to	Safeguarding Adults Review Evaluation	

		encourage these types of referrals within their organizations.	Group (SEG)	
Prevention	To share good practice is shared across the partnership aswell as lessons learned.	To continue to promote sharing of good practice examples with the SEG and look at how these can be shared with the wider partnership.	Safeguarding Adults Review Evaluation Group (SEG)	
Prevention/ protection	Ensure there us a clear and concise pressure ulcer pathway in both hospital and community settings in line with recent guidance. .	Review recently published guidance and provide the board assurance that there is a clear pathway and concerns, and enquiries are being managed in a timely way with performance data as evidence.	Quality Assurance and Performance Subgroup	
Protection	Ensuring multi-agency data is reported to the board to build a better understanding of safeguarding within the borough.	Multi-agency data from RBG, Police, Oxleas etc, ensuring data is presented alongside Adult social care reports and making recommendations to the board where appropriate I relation to data on emerging themes and/or trends.	Quality Assurance and Performance Subgroup	
Proportionality	Connect descriptors in line with adult social care reporting.	Provide assurance around the levels of ACN Connect, descriptors, and numbers of multiples. To ensure that the information is being appropriately managed in relation to safeguarding.	Quality Assurance and Performance Subgroup	
Prevention/ Partnership	Develop a training strategy for multi-agency training.	Ensure there is a robust offering of training to both the statutory and voluntary sector address areas identified within the strategic plan and highlighted within other sub-groups and board discussion.	Learning and Development Sub-group	

Prevention	Engaging with commissioned / voluntary sectors/ charities to raise awareness of safeguarding pathways.	To share with organisations pathways and processes for safeguarding adults, ensuring they understand how and when to report abuse, building contacts and relationships.	Learning and Development Subgroup	
Prevention	Learning from SARs and other reviews to be shared across the partnership.	A proforma of activity to be agreed to share the learning after a SAR including in person/ virtual/ videos and linking in with safeguarding adults' week. A partnership approach to be taken to share learning from CSPRs and DHRs	Learning and Development Sub-group	
Prevention/ Partnership	Mental Capacity Act training to be offered and embedded across partners.	To research what current training is being accessed and look at what further training could be offered to ensure greater understanding amongst the partnership.	Learning and Development Sub-group	
Prevention	Embedding and further developing the Fire deaths strategy and action plan.	To review the actions from the fire deaths action plan and refresh the strategy – to look at creative ways in which the strategy can be shared with partners and to roll out a training offer.	Learning and Development Sub-group	
Protection	Clear Homelessness pathway	Ensuring there is a safeguarding adults homelessness policy and pathway which is shared and understood amongst the teams.	Policy, Pathways and Practice Group (PPP)	
Protection	Clear Cuckooing Pathway	Ensuring there are clear cuckooing pathways and embedded with safeguarding and shared amongst teams.	Policy, Pathways and Practice Group (PPP)	

Prevention/ Partnership/ Accountability	Consider panels and pathways	Map out all the various panels and pathways for multi-agency safeguarding panels and make recommendations for board for consideration.	Policy, Pathways and Practice Group (PPP)	
Prevention/ Protection	Refresh Self-neglect policy and consider a pooled budget for de-cluttering	Refresh the self-neglect policy in line with recent SAR learning and in consultation with self-neglect and hoarding pilot. Consider a pooled budget options for decluttering.	Policy, Pathways and Practice Group (PPP)	
Accountability/ Partnership	Information sharing policy	Ensure there is an up-to-date information sharing protocols for the board, including sharing between Adult social care and housing.	Policy, Pathways and Practice Group (PPP)	
Prevention	Neurodiversity All age policy	Ensuring there is a local Neurodiversity policy and considering an all-age policy jointly with children's services.	Policy, Pathways and Practice Group (PPP)	